

Freeview accredited installation partners

The Freeview accreditation agreement is set up to simplify the process for consumers to get Freeview and to help ensure installation services delivered are both accessible and consistently provided to a high standard nationwide.

The agreement provides the installation services partner license to use Freeview branding as part of its promotions and is subject to a set of criteria including the provision of ALL of the following:

- Sale of only Freeview approved products
- Set up of only <u>Freeview approved products</u> (including those purchased via <u>accredited</u> <u>retail partners</u>)
- Installation of satellite dishes and UHF aerials
- A clear process and transparent pricing structure
- Nationwide service coverage
- Monitor and maintain strong levels of customer service.

Freeview will continue to offer a free directory service on their website for regional installers.

Please note: Use of the Freeview logo and trademarks is restricted to those who have signed an accreditation agreement with Freeview Limited. Those listed in the online directory do **not** have permission to use the Freeview logo and trademarks.

Freeview is open to applications for accreditation of Freeview set up and installation services and are happy to engage with installers who meet the minimum requirements listed above.

A Freeview accredited set up and installation provider will be listed under the banner "Freeview accredited set up and installation services" directly above the current installer directory which will remain on the Freeview website.

To contact Freeview with regards to Freeview Accreditation, please email <u>media@freeviewnz.tv</u>